Navigate360 Alerts

Alert Type

When Should I Issue?

What Happens?

Attendance Concern

Submit this alert if you have been unable to reach a student regarding attendance concerns, or if a pattern of repeated behavior has been identified.

Student: Receives automated email with course information listed. Can see submitted comments via Navigate360.

Assigned Advisor and Success Team Members: Can view comments created by alert issuer.

Class Engagement Concern

Submit this alert when a student's engagement with course material or level of participation in class is impacting their academic progress.

Student: Receives automated email with course information listed. Can see submitted comments via Navigate 360.

Assigned Advisor and Success Team Members: Can view comments created by alert issuer.

Missing Assignments or Assessments

Submit this alert after you have attempted to connect with the student about their missing work, or if a pattern of repeated behavior has been identified

Student: Receives automated email with course information listed. Can see submitted comments via Navigate360.

Assigned Advisor and Success Team Members: Can view comments created by alert issuer.

Has not Purchased Textbook/Course Materials

Submit this alert when a student has reported that they have not been able to purchase required textbook or course materials (e.g. access codes).

Student: Will receive individualized outreach from Student Success team

Assigned Advisor and Success Team Members: Will complete individualized outreach.

Kudos: Keep up the Good Work!

Allows you to recognize students who are doing well in your course. This alert should not be raised when you are also submitting a concern.

Student: Receives automated email congratulating them on their progress. Can see submitted comments via Navigate360.

Assigned Advisor and Success Team Members: Can view comments created by alert issuer.

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Alert: Course Progress Concern: Include Comments Submit this alert if you have been unable to reach a student regarding course progress concerns, or if, after you've talked with a student on their progress, a pattern of repeated behavior has been identified.

Student: Student does not receive any automated communications nor can see comments that are provided.

Assigned Advisor and Success Team Members: Will review alert and complete individualized outreach.

Alert: Currently Failing Class: Include Comments

Submit this alert after you have connected with or attempted to connect with a student to inform them of their failing grade.

Student: Student does not receive any automated communications nor can see comments that are provided.

Assigned Advisor and Success Team Members: Will review alert and complete individualized outreach.

Alert: Recommend Course Withdrawal: Include Comments

Submit this alert if, given a student's current grade and the timing within the semester, you would encourage the student to consider withdrawing from your class.

Student: Student does not receive any automated communications nor can see comments that are provided.

Assigned Advisor and Success Team Members: Will review alert and complete individualized outreach.

Referral: MavPASS

Only to be used by instructors for MavPASS-connected courses.

Submit this referral when you want to encourage a student to utilize MavPASS resources.

Student: Receives automated email with MavPASS information and resources.

MavPASS Team Members: Will review referrals and complete individualized outreach.

Available as Ad-Hoc Campus Alerts



Available as Progress Survey Alerts



Available as Ad-Hoc and Progress Survey Alerts/Referrals