



On or after December 19, you will need to delete and recreate your account in Outlook on your Android devices. **Note:** Illustrations and instructions may vary depending on the version of the application you are using.

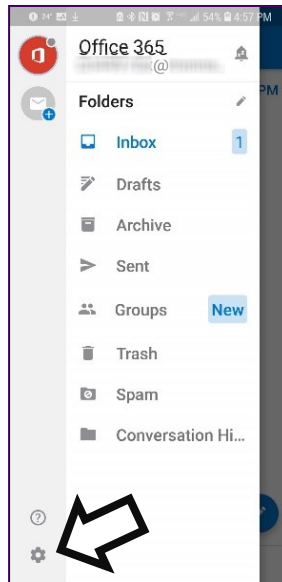
1

Open Outlook on your Android device and open the collapsible menu.



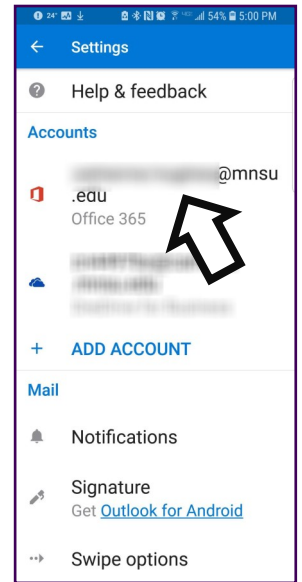
2

Find the Settings gear.



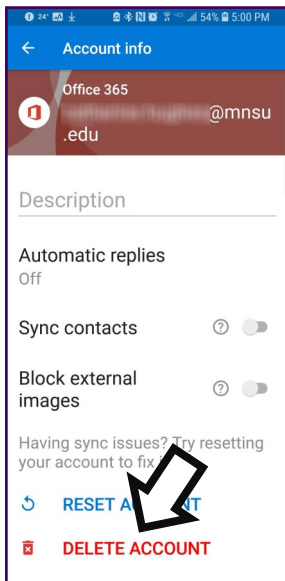
3

Select your first.last@mnsu.edu



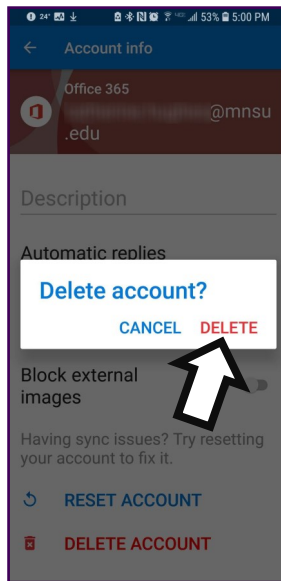
4

Choose "Delete Account".



5

Choose "Delete".

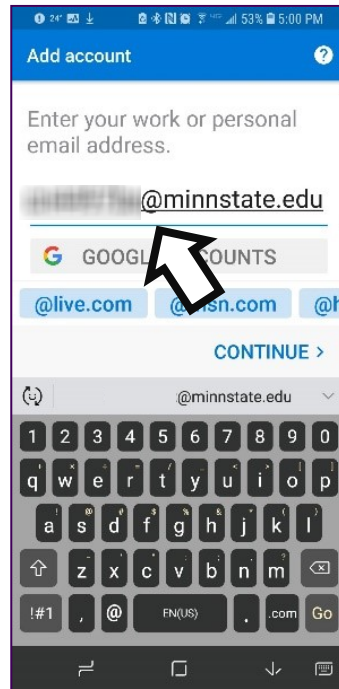


6

Select "Get Started".



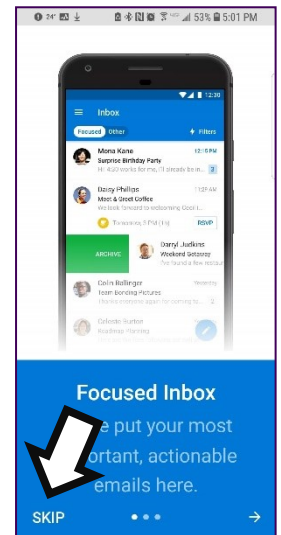
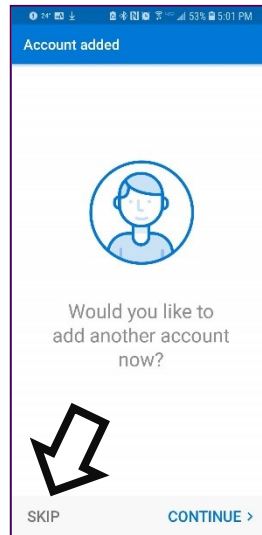
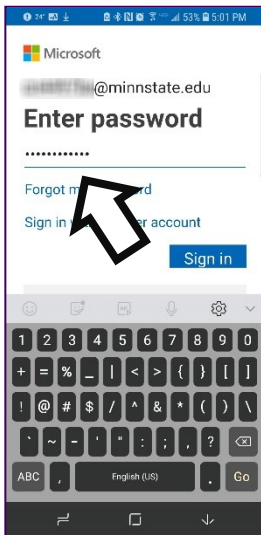
7 Enter your StarID email address:
Students:
 <StarID>@go.minnstate.edu
Faculty and Staff:
 <StarID>@minnstate.edu



8 Enter your regular StarID password.

9 Select "Skip".

10 Select "Skip".



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- Search our knowledge articles in the IT Solutions Center Portal
- Submit a service request ticket
- Send us your question in an email to itsolutionscenter@mnsu.edu

Call or visit the IT Solutions Center

- Get help by calling the IT Solutions Center at **507-389-6654**.
- Visit the IT Solutions Center for walk-in support in the Academic Computer Center (ACC) at **Wissink Hall 121**.
- Visit the IT Solutions Center Kiosk behind the Campus Hub in Wigley Administration Building, Monday-Friday 10:00 a.m. – 2:00 p.m.